Start Here! **1** **2** **3**

DG72

Digital Spread Spectrum

provides the longest range,

the clearest sound

and the best privacy.

Uniden

QUICK START GUIDE

PRECAUTIONS
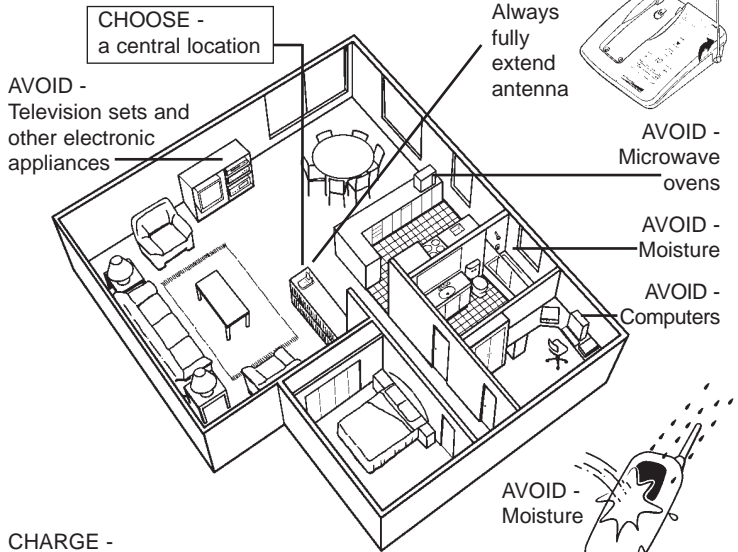

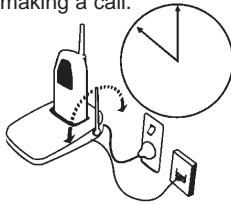This symbol indicates important operating and servicing instructions.

INSTALLATION & SAFETY

Choosing the best location for your telephone.

When choosing a location for your phone there are a number of appliances the phone should be not be near, and area's you should avoid.

CHOOSE -
a central location

Always
fully
extend
antenna

AVOID -
Television sets and other electronic appliances

AVOID -
Microwave
ovens

AVOID -
Moisture

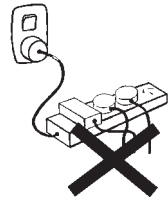AVOID -
Computers

AVOID -
Moisture

CHARGE -
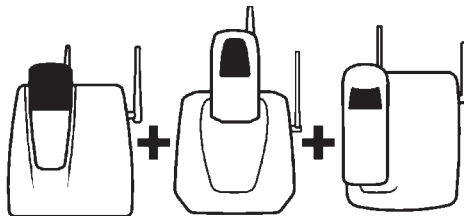the new phone for 20 hrs and raise the antenna before making a call.

DON'T -
overload the power outlet.
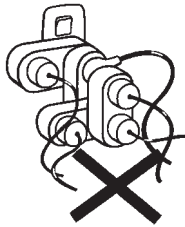
AVOID -
multi power boards

AVOID -
connecting more than

+ + = 3

phones as ringing may be impaired

This page is a very condensed version of your owners manual. It is designed to allow you to get your phone installed and operating as quickly as possible - however it does not attempt to explain any of the advanced features of your phone.

Start Here! 1 2 3

1 Installation

CONNECTIONS

1. Plug the AC adaptor cord into base unit and then into a 240V AC outlet.
2. Connect the telephone cord to the phone, then plug into the phone jack in your home.
3. Place handset on base.
4. Select ringer and volume options on the handset and on the base.

⚠ **NOTE**

Before connecting your phone line, fully charge the battery pack for 15-20 hours.

⚠ **NOTE**
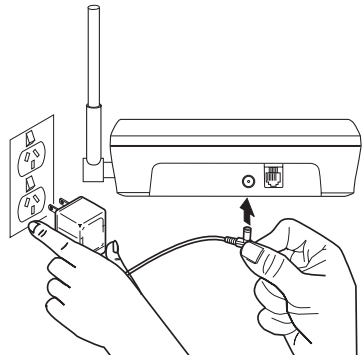
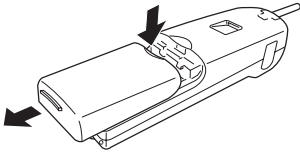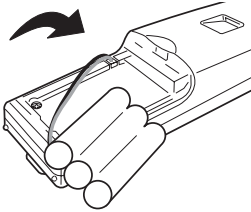Use only the Uniden AC adaptor supplied with this phone and make sure it is switched on at all times.

TEL LINE

Line in From Telephone Jack
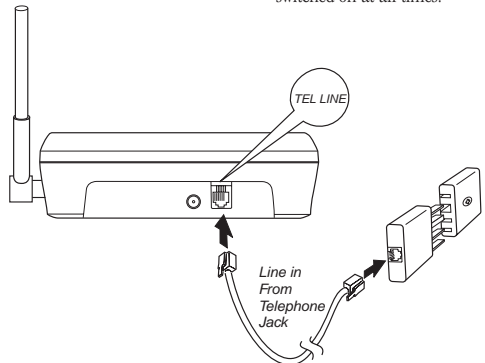
2 Charging the Battery
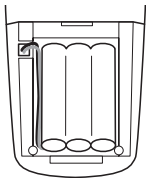
Installing the Handset Batteries

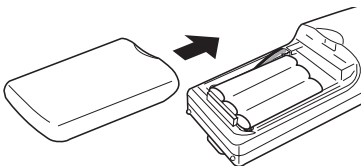**1** Press battery cover to release. Slide cover off.

2 Align the plastic connector of the battery with it's socket and press firmly until it clicks into place.

3 Place the battery pack inside. Please observe how the lead is positioned.

4 Slide the battery cover forward until it snaps into place.

3 Using the Phone

Adjusting the Handset Earpiece Volume

During a conversation, you can adjust the earpiece volume by pressing the **vol** ▲ ▼

Louder — press the **vol** ▲
Softer — press the **vol** ▼

To Make a Call

1 Press (**talk**) (on the handset) and listen for dial tone or press (**speaker**) (on the base unit) and listen for dial tone.

2 Dial a number. (For memory dial feature, see "Using Memory Dialing" in your owner's manual.)

To Hang Up

1 Press (**talk**) or return handset to base.

To Answer a Call

1 Handset on the Base —
Remove handset from base and speak.

2 Handset off the Base —
Lift handset, press (**talk**), speak.

3 Press (**speaker**) button on the base unit, speak.

CONTENTS

OF YOUR OWNERS MANUAL

CONTENTS

Introduction

Installing and
Adjusting

Using Your
New Phone

Troubleshooting
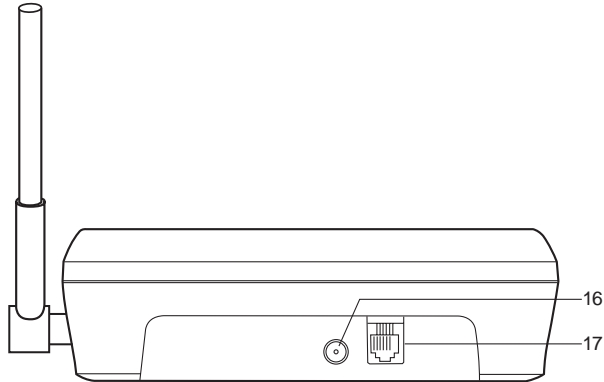
1. Battery Compartment
2. Handset Antenna
3. (talk) Button
4. (redial) / (pause) Button
5. Talk LED
6. Battery Low LED
7. (c.wait) Button
8. Numeric Keypad
9. (flash) Button
10. (int) Button
11. (mem) Button
12. Volume ⊙⊙ Button
13. Handset Microphone
14. (#) Hash Button
15. (*) Star Button
16. AC Adaptor
17. Tel Line

A. (speaker) Button
B. Base Microphone
C. Power LED
D. In use/Hold/Mute LED
E. Charge LED
F. (redial) / (pause) Button
G. Volume ⊙⊙ Button
H. (flash) Button
I. (mute) Button
J. (int) Button
K. (*) Star Button
L. (hold) Button
M. (mem) Button
N. (#) Hash Button
O. Numeric Keypad
P. Speaker
Q. Handset Retainer

Uniden

900MHz DIGITAL
SPREAD SPECTRUM

talk   batt low

talk   c.wait

redial/p

1   2abc   3def
4ghi   5jkl   6mno
7pqrs   8tuv   9wxyz
*   0   #

flash   mem   int

vol

Uniden

1   2abc   3def
4ghi   5jkl   6mno
7pqrs   8tuv   9wxyz
*   0   #

mute   int   mem   hold

flash   vol   redial/p

charge
in use/hold/mute
power   speaker

mic

3
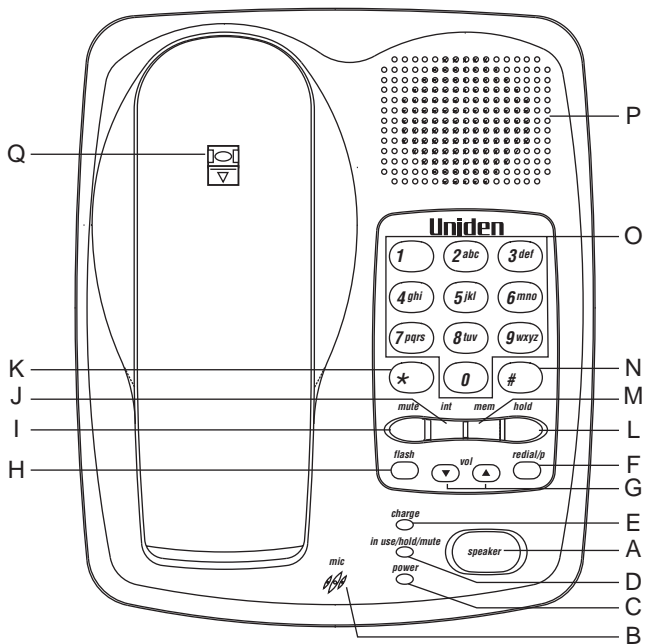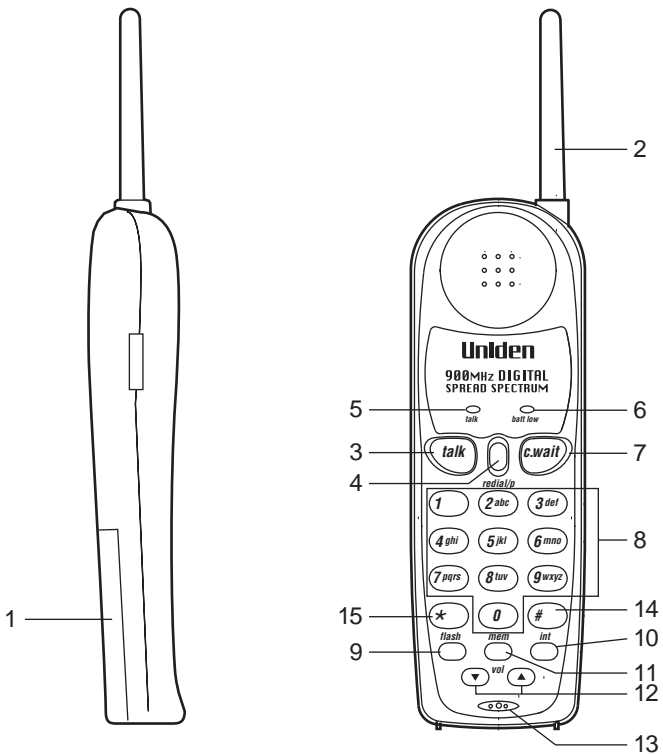
WELCOME

Congratulations on your purchase of the Uniden **DG72** cordless telephone. This phone is designed for reliability, long life, and outstanding performance utilising the latest in 900 MHz Digital Spread Spectrum Technology.

FEATURES

- 15 channels (Aust), 7 channels (NZ)
- 900 Digital MHz Spread Spectrum Technology
- Speakerphone
- Dual Keypad
- 40 Enhanced Memory Dial Locations (16 digits maximum per memory)
- 32 Digit Redial
- Redial, Flash, Pause, Mute and Hold
- Tone Dialing
- Call Waiting Compatible
- Page/Intercom system
- 14-Day Standby Battery Time
- 4-Hour Talk Time
- Handset Earpiece and Ringer Volume Control
- Hearing Aid Compatible
- Auto talk
- Auto Standby
- Any key Answer

Digital Spread Spectrum Technology utilises a digital transmission and a "wider frequency band" compared to a "single narrow band" 30/39 Standard Analogue transmission. The result is a more secure conversation with the clarity of digital sound, extended range, and minimal interference from other cordless phones.

Random Code™ digital security automatically selects one of over 16 million codes for the handset and base. This feature prevents unauthorised calls as a result of your phone being activated by other equipment.

INCLUDED IN YOUR PACKAGE

Handset

Base

Rechargeable Battery

AAD 900S
AC Adaptor

Long Telephone
Cord/Plug
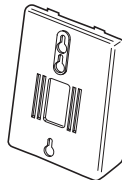
Wall Mount Adaptor
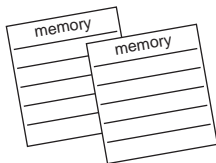
2 x Memory Stickers
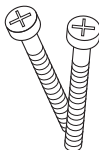
Wall Mounting Screws
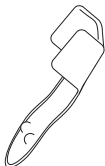
Belt Clip

- This Owner's Manual
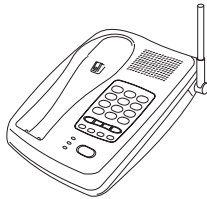- Registration Card
- and other printed materials

TIP

To get the most from your phone, please read this owner's manual thoroughly. Be sure to complete and mail the product registration form.

NOTE

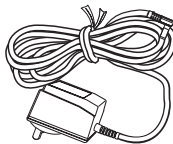If any of these items are missing or damaged, contact your place of purchase.
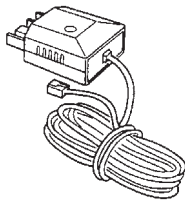
WALL INSTALLATION

1. Insert two mounting screws (with their appropriate anchoring device) into the wall 100mm apart. Allow about 5mm between the wall and screw heads for mounting the phone.
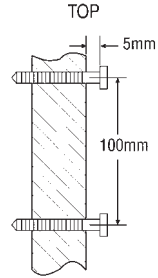
2. Snap the desktop/wall mount adaptor into the bottom of the base as shown.
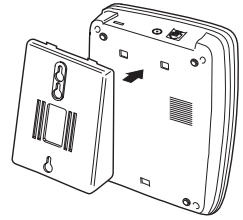
3. Plug the AC adaptor cord into the 9V DC input jack on the back of the base.

4. Put the AC adaptor cord inside the wall mount adaptor. Plug the AC adaptor into a standard 240V AC wall outlet.

INSTALLING

AND ADJUSTING YOUR PHONE

6
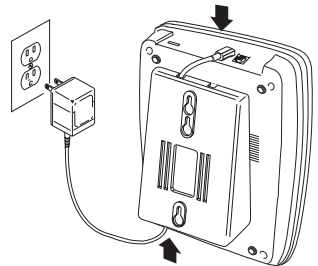
5. Plug one end of the telephone cord into the **TEL LINE** jack on the back of the base. Plug the other end into a telephone jack.
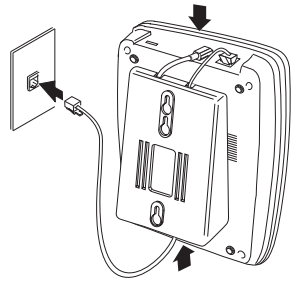
6. Align the mounting slots on the base with the mounting screws on the wall. Push in and down until the phone is firmly seated.
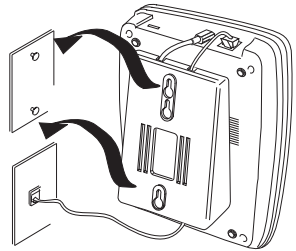
7. On the base, pull the handset retainer out of the slot. Rotate clockwise 180°.
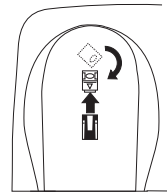
8. Flip the retainer from front to back. Slide it back into the slot so that the lip of the retainer is up (arrow on the retainer clip must be pointing down). The retainer holds the handset in place.
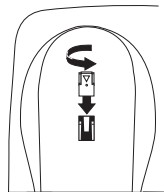
NOTE

The battery connector will fit together only one way. Make sure the connector is properly aligned. Use only the Uniden battery pack (model BT-434)

NOTE

It is recommended to place the handset on the base after use if convenient. However recharging the battery is only necessary when the low battery indicator is lit.

Installing the Battery Pack

The rechargeable battery pack must be fully charged before using your phone for the first time. Before plugging the phone line into your new phone, you must charge the battery for approximately 15-20 hours without interruption.

1. Remove the Handset battery cover.

2. Plug the battery's cable into the handset press the plug in firmly until it clicks into place. Place the battery pack inside the battery compartment.

3. Replace the battery cover.
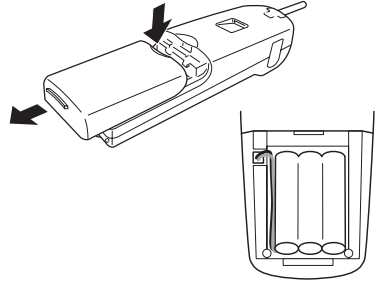
Charging the Battery Pack

▼ *Initial battery charging*

Before connecting your the phone line for the first time, fully charge the rechargeable battery pack for 15-20 hours without interruption.

1. Place the handset on the base (facing up or down).

2. Make sure that **charge** LED lights. If the LED doesn't light, be sure the AC adaptor is plugged in and the handset makes good contact with the base charging contacts.
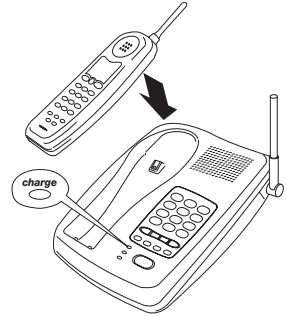
▼ *Low battery indicator*

The low battery indicator shows when the battery pack is very low and needs to be charged. If the phone is not in use, the **batt low** LED flashes every four seconds. If the phone is in use, the **batt low** LED flashes every four seconds and the handset beeps. Complete your conversation as quickly as possible and return the handset to the base for charging.
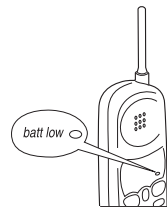
CLEANING THE BATTERY CONTACTS

To maintain a good charge, clean all charging contacts on the handset and base about once a month. Use a pencil eraser or other contact cleaner. DO NOT use liquids or solvents; you may damage your phone.

ADJUSTING THE VOLUME CONTROLS

▼ *Handset ringer volume*

Press the **vol** ⏶ or ⏷ key on the handset to set the handset ringer volume. There are two ringer volume settings; high and low.
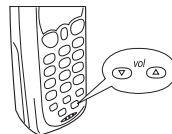
▼ *Handset earpiece volume*

There are four volume settings for the handset earpiece; max., high, low and min. **The handset earpiece volume can be adjusted only during a call.**
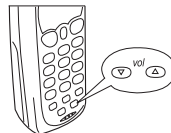
To lower the volume, press **vol** ⏷ . To raise the volume, press **vol** ⏶ .
The volume will remain on the same setting when you hang up.

ADJUSTING RINGER TONE

1. Press (*flash*) . button.

2. Press ①, ②, ③ or ④ on the keypad to select ringer tone.

    Note: The procedure it the same for both the handset and base unit.

INSTALLING THE BELTCLIP

▼ *To attach the beltclip.*

Insert the beltclip into the empty slot
and press down until it clicks.
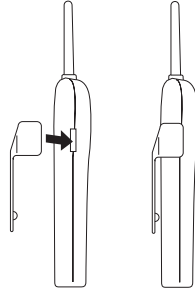
▼ *To remove the beltclip*

Pull back on the release tab and
lift the beltclip up.

AUTOMATIC DIGITAL CODE SECURITY

To prevent other parties from making unauthorised calls on your phone line, a
digital code was added to the DG72. Your phone's handset and base share this
code. This code is randomly set each time you place the handset in the base. If
the phone experiences a power failure, you must reset the digital security code by
placing the handset on the base.

▼ *To reset the digital security code*
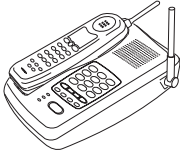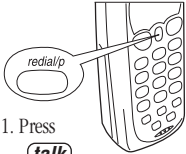
1. Restore power to the base.

2. Place the handset on the base.

   talk (on the handset) and
   in use/hold/mute
   (on the base) LEDs momentarily blinks.
   The digital security code is reset.
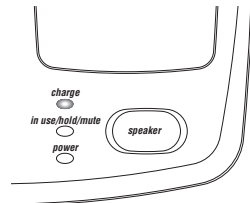
MAKING AND RECEIVING CALLS

▼ *Basic phone operation*

	Handset On Base	Handset Off Base	Base Only
To answer a call	Pick up handset.	Press **talk**.	Press **speaker**.
To make a call	1. Pick up the handset. 2. Press **talk**. 3. Listen for the dial tone. 4. Dial the number.	1. Press **talk**. 2. Listen for the dial tone. 3. Dial the number.	1. Press **speaker**. 2. Listen for the dial tone. 3. Dial the number.
To hang up	Press **talk**, or return the handset to the base (AutoStandby).		Press **speaker**.
To redial	1. Pick up the handset. 2. Press **talk**. 3. Listen for the dial tone. 4. Press **redial**.	1. Press **talk**. 2. Listen for the dial tone. 3. Press **redial**.	1. Press **speaker**. 2. Listen for the dial tone. 3. Press **redial**.
	Note: If any key is pressed before **redial**, the last telephone number dialed will not be redialed.		

CALL WAITING

▼ *For Australian Version*

Using the c.wait feature

Please call your local telephone service provider to check the availability of this service in your area.

1. While talking you hear the Call Waiting signal.
2. Press (***c.wait***) button.
3. The existing call is placed on hold.
4. Talk to the second caller.
5. Press (***talk***) button to end the current call.
6. The phone will ring back indicating that the first caller is still on hold.
7. Press (***talk***) button to answer this call.
8. Press (***talk***) button to end the call.
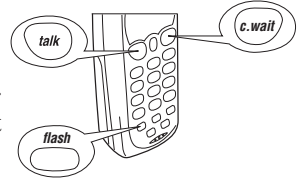
Using the Flash Key

To access Telstra's Call Waiting Service, you can either use the (***c.wait***) button or the (***flash***) key.

1. While talking you hear the Call Waiting signal.
2. Press (***flash***) then ② to switch call and put the current call on hold.
3. To switch back to your original call, press (***flash***) then ①.

▼ *For New Zealand Version*

Using the c.wait or flash key

1. While talking you hear the Call Waiting beep signal.
2. Press (***c.wait***) or the (***flash***) key. This feature sends a 600ms timed "hook-flash" on the telephone line for accessing services such as Call Waiting etc.

HOLD

To use the hold feature during a conversation, press (***hold***). Both parties will not be able to hear. To disable the hold feature, press (***hold***) again.
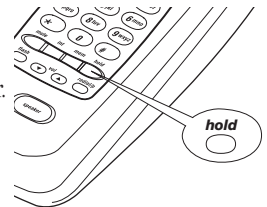
MUTE

To use the mute feature during a conversation, press **mute**. The other party will not be able to hear you although you can hear them. To disable the mute feature, press **mute** again.
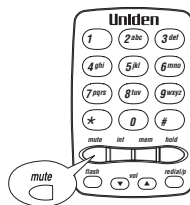
INTERCOM

▼ Intercom from the Base Unit

1. Press **int** on the base unit. (If there is no answer press **int** again to disconnect).

2. Press **int** on the handset to answer the intercom.

3. Speak into the mouthpiece.

4. To turn off the intercom, press **int** on the base unit.
   -OR-
   Press **int** on the handset.

ROOM MONITOR

You may use the **DG72** handset to monitor activity near the base unit without anyone present at the base unit.

To turn Room Monitoring on:

1. Press **int** on the handset.

2. There is a beep sound from the base unit then automatically two-way communications are now set up between the base unit and the handset.

3. To turn monitoring off, press **int** on the handset.

CALL TRANSFER

▼ Transferring a call from the Handset to the Base Unit

When a phone call is answered at the handset, you can transfer the call to the base unit.

1. During a call, press **int** on the handset, the call is placed on hold automatically and the base unit is paged. (If there is no answer press **int** again to return to the call).

2. At the base unit, press ⓘⓝⓣ to answer the page. An intercom link is now established between the handset and the base unit. Speak into the microphone.

3. Press 🔘speaker on the base unit to establish communications between the calling party.

▼ *Transferring a call from the Base Unit to the Handset*

1. During a call, press ⓘⓝⓣ on the base unit, the call is placed on hold automatically and the handset is paged. (If there is no answer press ⓘⓝⓣ again to return to the call on hold).

2. At the handset, press ⓘⓝⓣ to answer the page. An intercom link is now established between base unit the and the handset. Speak into the microphone.

3. Press 🔘talk on the handset to establish communications.

STORING A PHONE NUMBER IN MEMORY

▼ *Entering Handset Memory Numbers*

1. Remove the handset from the base.

2. Press 🔘mem . The **talk** LED blinks.

3. Enter the phone number, up to 16 digits. If a pause is needed during dialing to access long distance service, press 🔘redial/p to insert a pause.

4. Press 🔘mem again.

5. Enter the two digit memory location ⓪ ① - ② ⓪ on the keypad. A tone indicates that the number is stored.
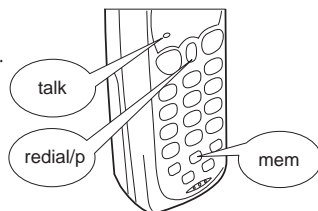
▼ *Entering Base Unit Memory Numbers*

1. Press 🔘mem . The **in use/hold/mute** LED blinks.

2. Enter the phone number, up to 16 digits. If a pause is needed during dialing to access long distance service, press 🔘redial/p to insert a pause.

3. Press 🔘mem again.

4. Enter the two digit memory location ⓪ ① - ② ⓪ on the keypad. A tone indicates that the number is stored.

! NOTE
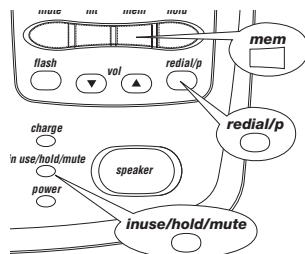
The pause button count as one digit. Pressing 🔘redial/p more than once increases the length of pause between numbers.

14

DIALING A NUMBER IN MEMORY

▼ *Using the memory location features*

1. Press (**talk**) on handset or (**speaker**) on the base Unit
2. Press (**mem**) **.**
3. Enter the two digit memory location (**0**) (**1**) - (**2**) (**0**).
    The number automatically dials.

ERASING A STORED NUMBER FROM MEMORY

1. Remove the handset from the base unit.
2. Press (**mem**) button twice.
3. Press the two digit memory location (**0**) (**1**) - (**2**) (**0**) to be erased.
    A tone indicates that the stored number is erased from memory.

CHAIN DIALING

On certain occasions after dialing a number, you may be requested by the party
or service you are calling to enter a special access code, such as when
performing a banking transaction. To store this number, refer to "Storing a
Phone Number in Memory" on page 14.

▼ *From the Handset*

For example, if your bank's telephone number is stored in handset memory
location (**0**) (**3**), and your account number is stored in handset memory
location (**0**) (**4**):

1. Press (**talk**) on the handset.
2. Press (**mem**) on the handset and number (**0**) (**3**) on the handset keypad.
3. At the appropriate time, press (**mem**) and number (**0**) (**4**) on the handset
    keypad.
4. Your handset dials the number and you may proceed with your transaction.

▼ *From the Base Unit*

For example, if your bank's telephone number is stored in base unit memory location ⓪ ③ , and your account number is stored in handset memory location ⓪ ④ :

1. Press (speaker) on the base unit.
2. Press (mem) on the base unit and number ⓪ ③ on the base unit keypad.
3. At the appropriate time, press (mem) and number ⓪ ④ on the base unit keypad.
4. Your base unit dials the number and you may proceed with your transaction.

TRAVELLING OUT-OF-RANGE

As you begin to move too far from the base, you will first hear a clicking sound. As you travel further, the noise increases. If you travel out-of-range, your call terminates.

PABX CONNECTION

This telephone may work with a 2-wire Analogue PABX network. However, the hook-flash timing fixed at 100msec, some PABX equipment that uses a different hook flash timing may have its special feature (i.e. placing a call on hold or transferring a call) inaccessible.

NOTE

Check with your PABX supplier if you are not sure whether your PABX network uses Analogue or Digital interface.

TROUBLESHOOTING

QUICK REFERENCE CHART

If your phone is not performing to your expectations, please try these simple steps first before calling Uniden customer service**.**

PROBLEM	SUGGESTION
The charge light won't come on when the handset is placed on the base.	• Make sure the AC adaptor is plugged into the base and wall outlet. • Make sure the handset is properly seated in base. • Make sure the charging contacts on the handset and base are clean.
The audio sounds weak and/or scratchy	• Make sure that the base antenna is in a vertical position. • Move the handset and/or base to a different location away from metal objects or appliances and try again.
Can't make or receive calls.	• Check both ends of the base telephone line cord. • Make sure the AC adaptor is plugged into the base and wall outlet. • Disconnect the AC adaptor for a few minutes, then reconnect it. • Place the handset back on the charging cradle for a few seconds. The **_(talk)_** and **_in use/hold/mute_** LEDs blinks momentarily indicating that the phone has been reset.
The handset doesn't ring or receive a page.	• The battery pack may be weak. Charge the battery for 15-20 hours. • Be sure the antenna is in a vertical position. • The handset may be too far away from the base. Place the base away from appliances or metal objects. • Place the handset back on the charging cradle for a few seconds. The **_in use_** LED lights indicating that the phone has been reset. • You may have exceeded the REN limit. Disconnect some telephones.

TROUBLESHOOTING

PROBLEM	SUGGESTION
No dial tone.	• Check the telephone line cord connectors at both ends that they are pushed in firmly until they click. • If you had a power failure or had unplugged the base unit, replace the handset on the base unit for two to five second to reset the system.
Does not ring.	• You may have exceeded the Ringer Equivalence Number (REN) limit of how many phones can be connected to the same line. The REN total of all devices (printed on the label on the bottom of each unit) should not exceed three (3). Disconnect the appropriate units to lower the REN total.
No power on handset unit	• Check the battery pack connection inside the main battery compartment on the handset. • The handset rechargeable battery pack may need to be charged.
Does not charge	• Make sure the charging contacts on both the base unit and the handset are in contact during charging. • The charging contacts may need to be cleaned. • The battery pack may need to be discharged first before a full charge.
Range is limited	• Raise or reposition the antenna on the base or handset. • Move the base unit so that it is centrally located in your residence or office and make sure that the base unit is not located near appliances.
Calls received flutters or fades	• The handset rechargeable battery pack may need charging. • You may be out of normal operating range. Move closer to the base unit.
Cannot store or recall phone numbers from memory	• When storing phone numbers, make sure that the handset is in the standby position. • When recalling stored phone numbers, check first for a dial tone. • Always use two digits when entering/recalling memory numbers.

WARRANTY

One Year Limited Warranty

Important: Evidence of original purchase is required for warranty service.

Warrantor: Uniden Australia Pty Limited ABN 58 001 865 498
               Uniden New Zealand Limited

ELEMENT OF WARRANTY: Uniden warrants to the original retail owner for the duration of this warranty, its DG72(herein after referred to as the Product), to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original retail owner only, shall terminate and be of no further effect 12 months after the date of original retail sale. This warranty will be deemed invalid if the product is; (A) Damaged or not maintained as reasonable and necessary, (B) Modified, altered or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) Improperly installed, (D) Repaired by someone other than an authorised Uniden Repair Agent for a defect or malfunction covered by this warranty, (E) Used in conjunction with any equipment or parts or as part of a system not manufactured by Uniden.

PARTS COVERED: This warranty covers for one (1) year, the Base/Charging Unit and Handset only. All accessories (AC Adaptor, Wall mount bracket etc)are covered for 90 days only.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, the warrantor at its discretion, will repair the defect or replace the product and return it to you without charge for parts or service. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS GUARANTEE IS IN ADDITION TO AND DOES NOT IN ANY WAY AFFECT YOUR RIGHTS UNDER THE CONSUMER GUARANTEE ACT.

PROCEDURE FOR OBTAINING PERFORMANCE OR WARRANTY: In the event that the product does not conform to this warranty, the Product should be shipped or delivered, freight pre-paid, with evidence of original purchase (eg. a copy of the sales docket), to the warrantor at:

UNIDEN AUSTRALIA PTY LIMITED   UNIDEN NEW ZEALAND LIMITED
SERVICE DIVISION   SERVICE DIVISION
345 Princes Highway,   150 Harris Road,
Rockdale NSW 2216   East Tamaki, Auckland
Ph (02) 9599 3355 Fx (02) 9599 3278 Ph (9) 273 8383 Fx (9) 274 4253
Toll Free 1300 366 895   Toll Free 0800 4 UNIDEN
                                                       4 864 336

Customers in other States should ship or deliver the Product freight pre-paid to their nearest Uniden Authorised Repair Centre (Contact Uniden for the nearest Warranty Agent to you)

WARRANTY

THANK YOU

FOR PURCHASING A UNIDEN PHONE!

Uniden